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### About Our Services

Our aeromedical office is dedicated to providing assistance for pilots and air traffic controllers with aeromedical concerns and to enhance aviation safety. Our physicians are all board certified Aerospace Medicine specialists and are internationally recognized aeromedical advisors, safety experts and academic instructors. They represent the nation's largest aviation unions, corporate flight departments, and individual professional and private pilots. Collectively, they offer over 100 years of experience in military and civilian aviation. Our support staff also has years of military and civilian first-hand experience providing direct care to pilots and air traffic controllers, and dealing with aeromedical certification, human factors and aviation safety issues. The staff communicates with FAA aeromedical representatives to help you return to flying status at the earliest possible opportunity. Our expertise is based on years of experience in presenting cases to the FAA and other government agencies. We are happy to have you join the thousands of pilots and controllers who have benefited from our world-class service.

We promise to protect the confidentiality of your personal and health information; to provide you timely, accurate and helpful advice; and to serve as articulate and passionate advocates when dealing on your behalf with the FAA. No information related to your medical condition is released to any person or organization without your specific written permission. Our physicians are not Aviation Medical Examiners (AME) and therefore are not representatives of the FAA. We do not perform medical examinations, but instead work with your private physician to obtain specific medical data required by the FAA to retain or re-instate your medical certificate. Because the effectiveness of our service is dependent upon the credibility of our office, we insist that any petition to an outside agency be complete and honest. We will assist you in making sure all aeromedically significant issues are addressed ensuring the strongest possible case to the FAA.

You can expect the process to begin when you contact our staff regarding your aeromedical certification questions. You will be assigned a physician, who will respond to your concerns in depth. If needed, you will then receive a medical information letter with release authorization forms and recommended checklists. Once you have worked with your private physician to obtain the necessary medical evaluation and documents, you can forward them to our office. Your assigned physician will review the documents for content and completeness and advise you accordingly. They will then complete an aeromedical summary regarding your case. With your concurrence, the case is then expeditiously forwarded to the FAA for a decision. Our physicians will speak directly to FAA medical representatives, if required, to further clarify your case and expedite review. Our staff will continue to monitor your case until the FAA has made a decision. We will promptly notify you when we become aware of the FAA disposition and send you the FAA written notification as soon as it is available.

Fees for your individual case are based on the complexity of your medical condition and the class of medical certification you desire. Please note that you are responsible for the cost of any medical evaluation(s) and for forwarding all documents and medical records to our office. Our fees include: initial advice regarding the appropriate medical evaluation required for certification; review of all records; interim consultation; completion of an aeromedical summary; forwarding the request for aeromedical disposition to the FAA; notification of their decision; follow-up written notification and advice; and the first annual Special Issuance Authorization (SIA) renewal submission, if applicable. Fees are payable when you submit your medical records and other documents to our office. We currently accept check, money order or credit card (Visa, Discover, American Express and MasterCard). If paying by check, please make payable to "Virtual Flight Surgeons." Please contact our office at (720) 857-6117 for any issues regarding fees or services.

**Professional, Confidential...Our Physicians, Your Solution!**

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